

What's Changing with Blue Cross of Idaho Pharmacy Benefits?

Blue Cross of Idaho is changing its pharmacy benefit manager (PBM) from CVS Caremark to Blue Cross of Idaho Rx, starting July 1, 2020. This has no impact on your benefits, in-network pharmacies or the list of drugs covered under your plan.

WHAT THIS MEANS FOR OUR MEMBERS

Our members with pharmacy benefits will receive a new ID card in mid-June. They should use that new ID card starting July 1. **Members should continue to use their current card prior to July 1.**

WHY WILL MEMBERS RECEIVE A NEW ID CARD?

The new ID card will have updated information about pharmacy benefits so pharmacies can process prescription claims for our members starting July 1.

DO I NEED TO DO ANYTHING IF I HAVE PRESCRIPTIONS I CURRENTLY RECEIVE?

Yes. If you receive prescriptions at retail locations such as Albertsons or WalMart or any other drug store, you should show the pharmacy your new card the next time you pick-up a prescription or start a new prescription, starting July 1.



IF YOU HAVE MAIL ORDER OR SPECIALTY PHARMACY TODAY WITH CVS CAREMARK YOU HAVE ADDITIONAL STEPS TO TAKE:

- Your prescriptions and any prior authorizations will transfer from CVS to our new PBM and pharmacy partner, IngenioRx, who will deliver your prescriptions for Blue Cross of Idaho Rx starting July 1.
- You will need to make sure your mail order/specialty account is updated:
 - Log in to ***members.bcidaho.com*** and select ***Pharmacy***
 - Select ***Manage My Drugs*** and then the ***Profile*** icon
 - Provide payment information and verify your address under ***Account Details***



DO YOU HAVE ANY MORE QUESTIONS ABOUT THIS CHANGE?

Please call the Blue Cross of Idaho Customer Service Department at the number on the back of your member ID card and we'll be happy to help you.