The Summary of Benefits and Coverage (SBC) document will help you choose a vision plan. The SBC shows you how you and the plan would share the cost for covered vision care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to https://regence.com. For provider or benefit questions call VSP at 1 (844) 299-3041. For membership questions call Regence at 1 (800) 854-5585. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance</u> <u>billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (800) 854-5585 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Vision Event chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Not applicable.	See the Common Vision Event chart below for your costs for services this <u>plan</u> covers.
Are there other <u>deductibles</u> for specific services?	No.	See the Common Vision Event chart below for your costs for services this plan covers.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://regence.com/go/ID/VSPNetwork or call 1 (844) 299-3041 for a list of VSP doctors.	This <u>plan</u> uses a vision <u>provider</u> <u>network</u> (Vision Service Plan). You will pay less if you use a vision <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network</u> vision <u>provider</u> , and you might receive a bill from a vision <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

	Services You May What You Will Pay		Limitations Evantions & Other Important	
Common Vision Event	Services You May Need	VSP Doctor (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Routine vision examination	\$20 <u>copay</u> , then no charge up to the VSP doctor limit	\$20 <u>copay</u> , then no charge up to the <u>out-of-network</u> <u>provider</u> limit	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 routine eye examination every 12 months Routine eye examination limited to \$50 for <u>out-of-network providers</u> .
If you visit a vision care <u>provider's</u> office or clinic	Vision hardware	\$20 <u>copay</u> , then no charge up to the VSP doctor limit	\$20 <u>copay</u> , then no charge up to the <u>out-of-network</u> <u>provider</u> limit	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 pair of frames every 24 months Frames limited to \$130 for VSP doctors. Frames limited to \$70 for VSP approved wholesale/retail vendors. Frames limited to \$50 for <u>out-of-network providers</u> . 1 pair of standard glass or plastic lenses every 12 months for either: Single vision lenses; Lined bifocal (or standard progressive) lenses; Lined bifocal lenses; Lenticular lenses; or Contact lenses*. Elective contact lenses* limited up to \$130 for VSP doctors. Necessary contact lenses* limited to a 12 month supply for VSP doctors. Single vision lenses limited to \$50 for <u>out-of-network</u> <u>providers</u> . Lined bifocal lenses limited to \$80 for <u>out-of-network</u> <u>providers</u> . Standard progressive lenses limited to \$95 for <u>out-of-</u>

	Comisso Vou Mou	What You Will Pay		Limitations Exactions & Other Important
Common Vision Event	Services You May Need	VSP Doctor	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
		(You will pay the least)	(You will pay the most)	<ul> <li><u>network providers</u>.</li> <li>Lined trifocal lenses limited to \$95 for <u>out-of-network</u> <u>providers</u>.</li> <li>Lenticular lenses limited to \$125 for <u>out-of-network</u> <u>providers</u>.</li> <li>Elective contact lenses* (including fitting/evaluation services) limited to \$70 once every 12 months for <u>out-of-network providers</u>.</li> <li>Necessary contact lenses* (including fitting/evaluation services) limited to a 12 month supply up to \$125 for <u>out-of-network providers</u>.</li> <li>*Contact lenses are in lieu of all other frame and lens benefits. When you receive contact lenses, you will not be eligible for any other types of lenses for the next 12 months and frames for the next 24 months.</li> </ul>
	Contact lens evaluation and fitting examination	No charge	No charge up to the <u>out-of-</u> <u>network provider</u> limit	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 contact lens evaluation and fitting examination every 12 months Elective contact lens evaluation and fitting examination (including elective contact lenses) limited to \$70 for <u>out-of-network providers</u> . Necessary contact lens evaluation and fitting examination (including necessary contact lenses) limited to \$125 for <u>out-of-network providers</u> .
	Low vision supplemental examinations (testing)	No charge	No charge up to the <u>out-of-</u> <u>network provider</u> limit	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for

		Sanuiaaa Vau May	What You Will Pay		Limitations, Exceptions, & Other Important
Common Vision Event	Services You May Need	VSP Doctor (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
		Low vision supplemental care aids	25% coinsurance	25% coinsurance	reimbursement. \$1,000 low vision maximum every 24 months, including supplemental examinations (testing) and care aids 2 supplemental examinations every 24 months Supplemental examinations limited to \$125 for <u>out-of-</u> <u>network providers</u> .

#### **Excluded Services:**

Se	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
•	Corrective vision treatment of an experimental	Medical or surgical treatment of the eyes	Pediatric vision (under age 19)			
	nature	<ul> <li>Non-direct patient care</li> </ul>	Plano lenses			
•	Cosmetic services and supplies	<ul> <li>Orthoptics or vision training</li> </ul>	<ul> <li>Two pair of glasses in lieu of bifocals</li> </ul>			
•	Fees, taxes and interest					

The Summary of Benefits and Coverage (SBC) document will help you choose a vision plan. The SBC shows you how you and the plan would share the cost for covered vision care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to https://regence.com. For provider or benefit questions call VSP at 1 (844) 299-3041. For membership questions call Regence at 1 (800) 854-5585. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (800) 854-5585 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Vision Event chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Not applicable.	See the Common Vision Event chart below for your costs for services this <u>plan</u> covers.
Are there other <u>deductibles</u> for specific services?	No.	See the Common Vision Event chart below for your costs for services this plan covers.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Not applicable.	This plan does not have an out-of-pocket limit on your expenses.
What is not included in the out-of-pocket limit?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://regence.com/go/ID/VSPNetwork or call 1 (844) 299-3041 for a list of VSP doctors.	This <u>plan</u> uses a vision <u>provider network</u> (Vision Service Plan). You will pay less if you use a vision <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> vision <u>provider</u> , and you might receive a bill from a vision <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Common Vision Event		VSP Doctor (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Routine vision examination	No charge	50% <u>coinsurance</u>	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 routine eye examination / plan year
If you visit a vision care <u>provider's</u> office or clinic	Vision hardware	No charge	50% <u>coinsurance</u>	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 pair of frames / plan year Frames from VSP doctors are limited to Otis & Piper Eyewear Collection. 1 pair of standard glass or plastic lenses / plan year for either: Single vision lenses; Lined bifocal lenses; Lenticular lenses; or Contact lenses*. Elective contact lenses* limited to: Standard (1 pair / plan year); Monthly (6-month supply); Bi-weekly (3-month supply); or Dailies (3-month supply). Necessary contact lenses* limited to a plan year supply. *Contact lenses are in lieu of all other frame and lens benefits. When you receive contact lenses, you will not be eligible for any frames or other types of lenses until the next plan year.

	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Common Vision Event	Need	VSP Doctor (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Contact lens evaluation and fitting examination	No charge	50% coinsurance	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for reimbursement. 1 contact lens evaluation and fitting examination / plan year
	Low vision supplemental examinations (testing)	No charge	No charge up to the VSP doctor allowed amount	For services provided by an <u>out-of-network provider</u> , you pay all charges up front then submit a <u>claim</u> for
	Low vision supplemental care aids	No charge	No charge up to the VSP doctor allowed amount	reimbursement. Supplemental examinations (testing) and care aids / 2 plan years.

#### **Excluded Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Adult vision (age 19 or older)</li> <li>Corrective vision treatment of an experimental nature</li> <li>Cosmetic services and supplies</li> </ul>	<ul> <li>Fees, taxes and interest</li> <li>Medical or surgical treatment of the eyes</li> <li>Non-direct patient care</li> </ul>	<ul> <li>Orthoptics or vision training</li> <li>Plano lenses</li> <li>Two pair of glasses in lieu of bifocals</li> </ul>		

## NONDISCRIMINATION NOTICE

VSP provides administration for your Regence vision plan. Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### **Regence:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

# Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

#### VSP

Medicare 1-844-872-6065 Commercial 1-844-299-3041 (TTY: 1-800-428-4833)

If you believe that VSP or Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

#### Regence

#### **Medicare Customer Service**

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### **Customer Service for all other plans**

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com

#### Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833).

注意:如果您使用繁體中文,您可以免費獲得語言 援助服務。請致電 Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833) 。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (телетайп: TTY: 1-800-428-4833).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (ATS : 1-800-428-4833)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。Medicare: 1-844-872-6065; Commercial: 1-844-299-3041(TTY: 1-800-428-4833)まで、お電話にてご連絡ください。

D77 baa ak0 n/n/zin: D77 saad bee y1n/[ti'go Diné Bizaad, saad bee 1k1'1n/da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77/nih Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833.) ប្រយ័ត្នះ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)។

### ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ

ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। Medicare: 1-

844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

ማስታወሻ:- የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይዳውሉ Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (መስማት ለተሳናቸው:- 1-800-428-4833)፡፡

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (телетайп: 1-800-428-4833)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (टिटिवाइ: 1-800-428-4833

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

#### Language assistance

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-800-428-4833)

## ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ,

ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 (TTY: 1-800-428-4833) tiin bilbilaa.

**توجه**: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 1-800-428-4833) Medicare: 1-844-872-6065; Commercial: 1-844-299-3041 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم ;Medicare: 1-844-872-6065 Commercial: 1-844-299-3041 (رقم هاتف الصم والبكم 4833-428-1800)